

## Do You Need Dispute Resolution Services?

### Contact:



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**We are located in the Bellin Building**

Downtown Green Bay  
(Walnut & Washington Streets -  
Enter at 100 S. Washington St.)

[www.MediationCenterGreaterGreenBay.org](http://www.MediationCenterGreaterGreenBay.org)

The Mediation Center of Greater Green Bay, Inc. is a non-profit 501(c)(3) organization. Donations are tax-deductible to the extent allowed by law.

### Our Mission:

Dedicated professionals providing excellence in housing through education and innovation for the betterment of members and our local community.

*Learn More at [BCHBA.org](http://BCHBA.org)!*



Serving Brown, Kewaunee, Marinette and Eastern Oconto Counties

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Information is subject to change without notice.  
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**Partnering with:**



When the Brown County Home Builders Association cannot be of assistance, the Mediation Center of Greater Green Bay offers services to our members and consumers for dispute resolution.

# Do You Need Dispute Resolution Services?

## What Is Mediation?

Mediation is a form of conflict resolution. A trained impartial mediator helps individuals clarify and resolve their dispute in a way that is realistic and satisfactory for all involved.

- Step One:** The mediator arranges a meeting with the individuals in a comfortable and convenient location.
- Step Two:** The individuals each explain their issues and their concerns. The mediator listens, asks questions, and helps clarify misunderstandings.
- Step Three:** The mediator helps the individuals explore options and reach a satisfactory, effective, and realistic resolution.

## About the Mediators

The Mediation Center has a roster of about 45 mediators. Their professional backgrounds include: banking and finance, sales, human resources, insurance, social work, real estate and rental, psychology and counseling, law, construction and engineering, long-term care, service contracts, education, customer service, and technology. All of the mediators are experienced and have received professional training in mediation. They offer their services as volunteers.

## Why Use Mediation?

- Reduces Stress:** Mediators provide a comfortable environment and a process of cooperative dialogue.
- Confidential:** Mediation settings are private and the discussions are confidential.
- Self-Determined:** The individuals themselves decide how their dispute will be settled.
- Brings Closure to Dispute:** Mediators help the individuals address the core issues of their dispute so that the conflict can be fully resolved and the individuals can return their focus to their personal and professional lives.
- Preserves Relationships:** Through the mediation process, mediators help the individuals develop a sense of mutual respect and collaboration. This helps to restore the individuals' trust and ability to communicate.

Mediation can be arranged through direct request by an individual involved in a dispute or by referral from an agency or organization such as the Brown County Home Builders Association.

**The Brown County Home Builders Association is partnering with the Mediation Center of Greater Green Bay to provide an additional resource to help you reach a resolution. If the BCHBA is not able to assist you, the Mediation Center can offer solutions to these types of disputes.**

- **Private transactions**  
Including loans and sales
- **Insurance/Accidents**
- **Workplace/Employment**  
Including internal to the workplace and external relationships
- **Commercial**  
Including construction, service, sales
- **Landlord - Tenant**  
Residential and commercial
- **Diversity**  
Communication, relationships, discrimination claims
- **Neighborhood**
- **Civil Litigation**  
Voluntary and court referrals

**Mediation fee is \$50 per hour per party.**